

## About Uniting Aged Care

Uniting Aged Care Victoria & Tasmania is a leader in the provision of quality aged care services.

As a not-for-profit organisation of the Uniting Church in Australia we continue the Church's long history of providing care to older people.

We believe that every person has the right to age with dignity and to have genuine opportunities to make ageing a meaningful part of life.

We offer a full range of services to older people including: residential aged care, day therapy, planned activity groups, respite care and community aged care packages. We also offer retirement living unit accommodation for retirees.

Uniting Aged Care is located throughout metropolitan Melbourne, Geelong, Bendigo and Tasmania.



## Contact

### VICTORIA Melbourne

Forest Hill **Strathdon  
Community Programs** 9845 3139

Kingsville **North West Community  
Programs\*** 9367 2007

Narre Warren **Trewint  
Community Programs\*** 8790 5177

### Bendigo

Bendigo **Strath-Haven  
Community Programs** 5434 3030

### Geelong

Belmont **Kalkee  
Community Programs** 5243 9566

### TASMANIA

Latrobe **Strathdevon  
Community Programs** 6426 2844

Launceston **Northern Tasmania  
Community Programs** 6343 3933

Longford **Toosey Aged &  
Community Care** (managed by UACVT) 6391 1202

Mornington **Southern Tasmania  
Community Programs\*** 6282 1180

\*Denotes that EACH and/or EACH-D packages are provided.



Uniting Church in Australia  
SYNOD OF VICTORIA AND TASMANIA

Uniting Aged Care



## Care in your home

(Community Aged Care Packages, EACH & EACH-D)



## Care in your home

Uniting Aged Care Victoria & Tasmania understands how important it is for older people to maintain their independence.

We offer support services to assist older people to remain living in their own home and to actively participate within their local community.

Through the assistance of government supported programs such as Community Aged Care Packages (CACP), Extended Aged Care at Home (EACH) and Extended Aged Care at Home – Dementia (EACH-D) packages, Uniting Aged Care offers a range of services including:

- Personal care – assistance with showering, bathing and hygiene
- Home care – house cleaning, laundry and meal preparation.
- Carer support, advice and information for clients, families and carers.
- In-home respite care
- Transport to and from appointments and shopping
- Minor home and garden maintenance for safety purposes
- Access to social, recreational and educational programs



## Getting started

If you think you could benefit from the services provided through a CACP, EACH or EACH-D package you will need to be assessed by your local Aged Care Assessment Service (ACAS) in Victoria or Aged Care Assessment Team (ACAT) in Tasmania, for eligibility. Assessment is free.

Your doctor can arrange an assessment for you or you may contact ACAS/ACAT directly by calling the Commonwealth Carelink Centre on 1800 052 222 to locate the ACAS/ACAT office nearest you.

## Arranging your care package

When a package is available, Uniting Aged Care will allocate a Case Manager to work with you, your family or your representative.

Your Case Manager will provide you with information to help you to choose the care services that best meet your individual needs and preferences.

Our Case Managers are a qualified team and will visit you, plan your care and follow up with you to ensure that you are satisfied with the services provided.

## What if your care needs change?

Your Case Manager will continually assess, monitor and review your situation to ensure that your care needs are being met.

If your care needs increase and you require a greater level of assistance than you are able to receive through a Community Aged Care package, your Case Manager can talk to you about your options and the services that may be available to you.

## Service fees

You will be asked to make a contribution which is means tested and based on individual circumstances. If you receive a pension, you will not be required to pay an amount greater than 17.5% of your pension.

Uniting Aged Care does not refuse services to clients if they are unable to afford to make a contribution to their care provision.

